

## **House rules**

Dear guests,

We want our holiday apartment to be a second home to you. You should be able to relax and enjoy yourself. We have gone to great lengths in furnishing the apartment and hope that you will have everything you need.

The following house rules are intended to help make your stay harmonious. We have also included various rules that we hope you will understand.

By treating the apartment with care and respect, you will also be helping us to offer you and other guests satisfactory accommodation in the future.

### **General**

If you feel that the apartment is missing anything or if you need help, please do not hesitate to contact us. Guests are entitled to use everything that is in the apartment or on the balcony or terrace, or that belongs to it. Please be careful with all the furnishings and equipment and treat the rental property with respect. Please ensure that your fellow travellers also abide by the rental terms.

### **Kitchen**

Please treat the kitchen equipment and technical appliances with care. Since no one likes a dirty kitchen, please only put pots, pans and cutlery back in the cupboards if they are clean and dry. Please do not place hot pans or other hot objects directly on the tables or worktop. Always use a mat or coaster. Always use a chopping board as a base whenever cutting. Always leave the interior of the oven and microwave clean.

### **Damage**

No one damages things on purpose, but things can sometimes get broken. We would appreciate it if you would inform us of any damage so that we do not find out about it while cleaning the apartment after your departure. In case of major damage, guests are liable for the replacement costs. For smaller damage, such as broken crockery, this is not necessary.

### **Airing**

To avoid the formation of mould, please air the rooms sufficiently, at least a full airing once a day for 5–10 minutes, especially after showering.

### **Duty of care**

We kindly ask our guests to treat the rental property with care and to ensure that fellow travellers and family members also abide by the rental terms. The main door should always be closed and locked with a key when leaving the house. Likewise, all windows should be closed when leaving the apartment to avoid any damage caused by bad weather or burglary. Please use water and electricity sparingly.

## **Waste disposal**

Waste is separated into residual waste, glass, paper and packaging with the green dot symbol. Appropriate containers are available in the garage for waste disposal. Please always place bin liners in rubbish bins and cosmetics bins in the bathroom and fasten them before disposing of them in the residual waste bin. Do not throw or pour any waste, leftovers, harmful liquids or similar into the kitchen sink, toilets, wash basins or showers. Avoid anything that can lead to blockages in the pipes (do not flush sanitary products down the toilet).

## **Cleaning**

If you have any mishaps (extreme dirt, spilled liquids on the floor or work surfaces, etc.), we kindly ask you to clean them up immediately. Please leave the apartment swept clean on departure, put any used crockery away in the cupboards and strip the beds (if possible).

## **Quiet hours**

In the interest of being a good neighbour, we kindly ask you to observe the public quiet hours.

## **Internet/Wi-Fi**

A wireless internet connection (Wi-Fi) is installed in the apartment. Please ask us for the access code.

The use of the internet with your own Wi-Fi enabled device (notebook, PDA, smartphone, etc.) via the Wi-Fi connection is free of charge to guests. Use the internet at your own risk. The host assumes no liability in connection with the use of the internet by guests. If connecting to the internet via Wi-Fi, the rules regarding Wi-Fi usage must also be observed. Please understand that we have to protect ourselves against misuse by obtaining a signature from you.

## **Smoking**

Smoking is not permitted in the holiday apartment. Please only smoke in the outdoor area of our holiday apartment. Please dispose of cigarette butts that have cooled completely in the ashtrays provided.

## **Pets**

Pets are not permitted in our holiday apartments.

## **Environment**

We care about the environment and hope you do, too. Therefore, please switch off the lights and all electrical appliances when you are not using them. By saving water, you are also helping nature. Thanks.

## **Parking**

One parking space is available for each apartment. If you are provided with a parking space, this does not constitute a safekeeping agreement. We shall not be liable for loss of or damage to motor vehicles parked or driven on the property and their contents, except in cases of intent or gross negligence.

### **Domiciliary right**

If immediate repairs are necessary, the host may have to enter the holiday apartment without the guest's knowledge.

### **Keys**

We provide you with a house key (two house keys if required) and ask you to look after them. If you lose a key, please inform us immediately. Given the fact that this is a locking system, the guest is liable up to the amount of the replacement costs.

### **Liability**

The host is not liable for valuables belonging to the guest(s).

### **Arrival and departure**

Guests can arrive from 15:00 onwards or by arrangement. On your departure day, we ask our guests to vacate the apartment by 10:00.

By booking the apartment, we assume that the house rules are acknowledged.

Thank you for your attention.

We wish you a pleasant stay with lots of fun, rest and relaxation. If you have any questions, please do not hesitate to let us know.

Your Hosts